

# Summer/Fall 2019 Updates

Please acquaint yourself with the Zoom toolbar while we wait for additional attendees to join:



↑  
Set audio preferences

↑  
Use Q&A button to ask questions anytime

**Don't worry about taking notes, we'll send the recording and slides later today.**

# Agenda

- 01** Introductions
- 02** Technology update
- 03** Security, reliability, and performance
- 04** New features
- 05** Q&A



# Who we are



**Cameron Eagans**  
VP Engineering



**Mac Clemmens**  
CEO



Along with Heather, Nate, Leo, Steph, and Kristy.

# Technology Update

We've been busy.

Since April 1

285

sites migrated to  
Pantheon's hosting  
service

Since April 1

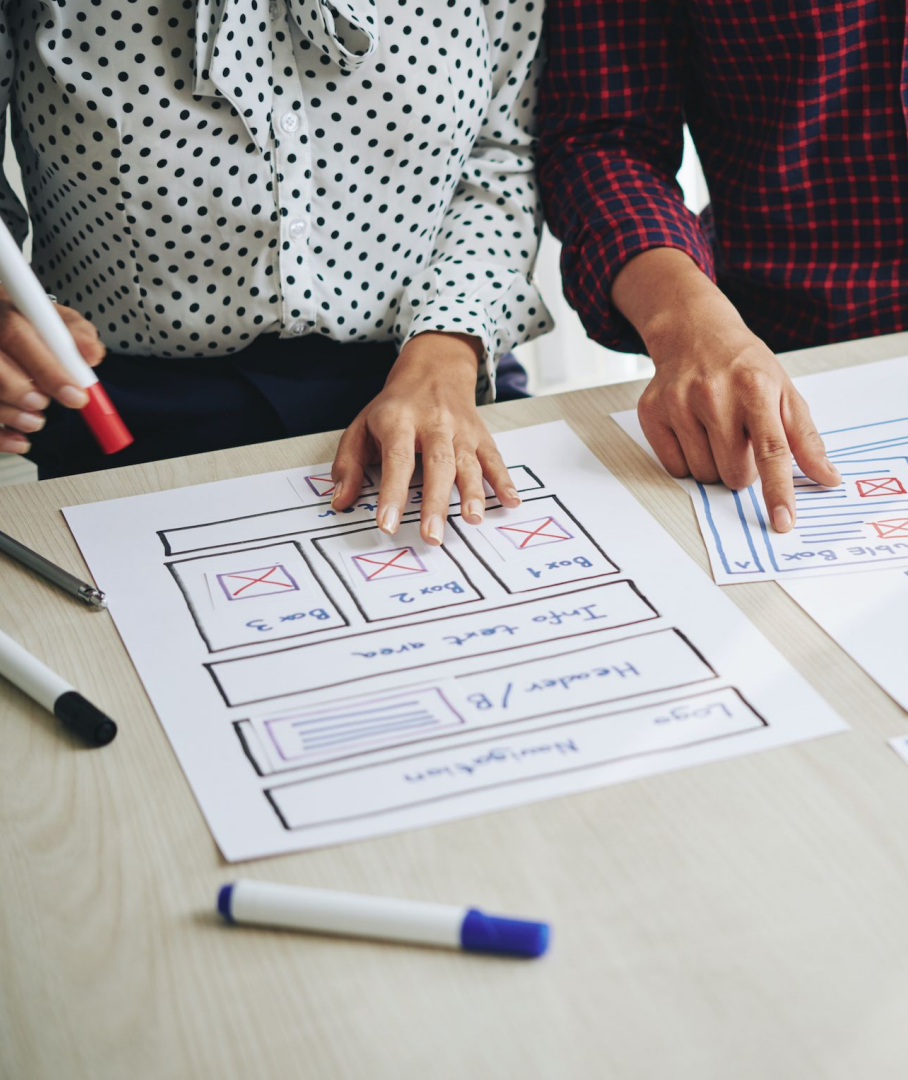
285

sites migrated to  
a standardized  
codebase

Since April 1

1000+

individual changes  
to our Standard  
Model codebase



# Security, Reliability, and Performance

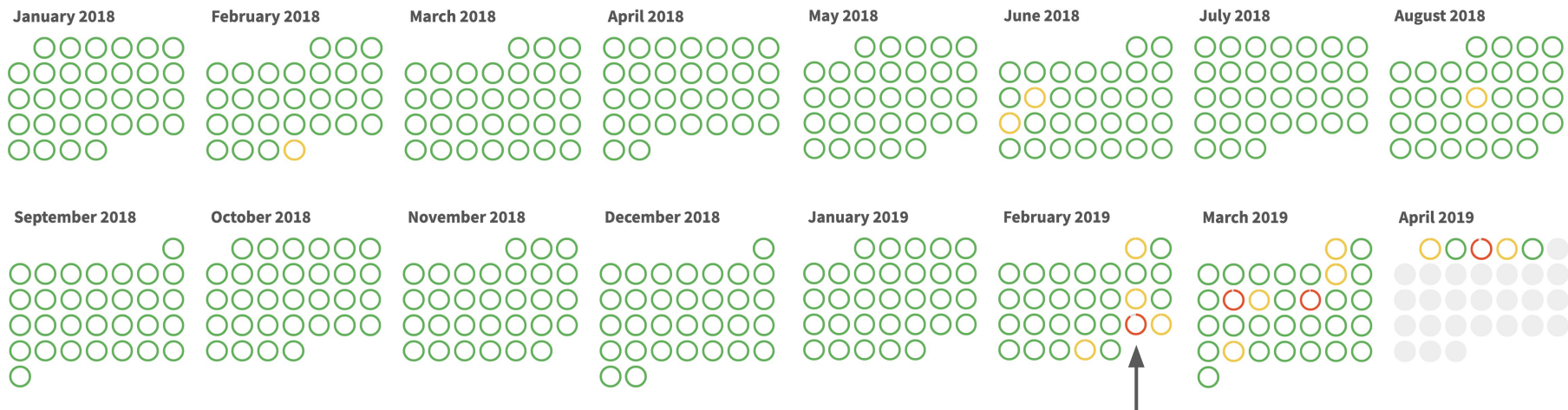


**DIGITAL  
DEPLOYMENT**



# Historical reliability

**Total Uptime: 99.981%**

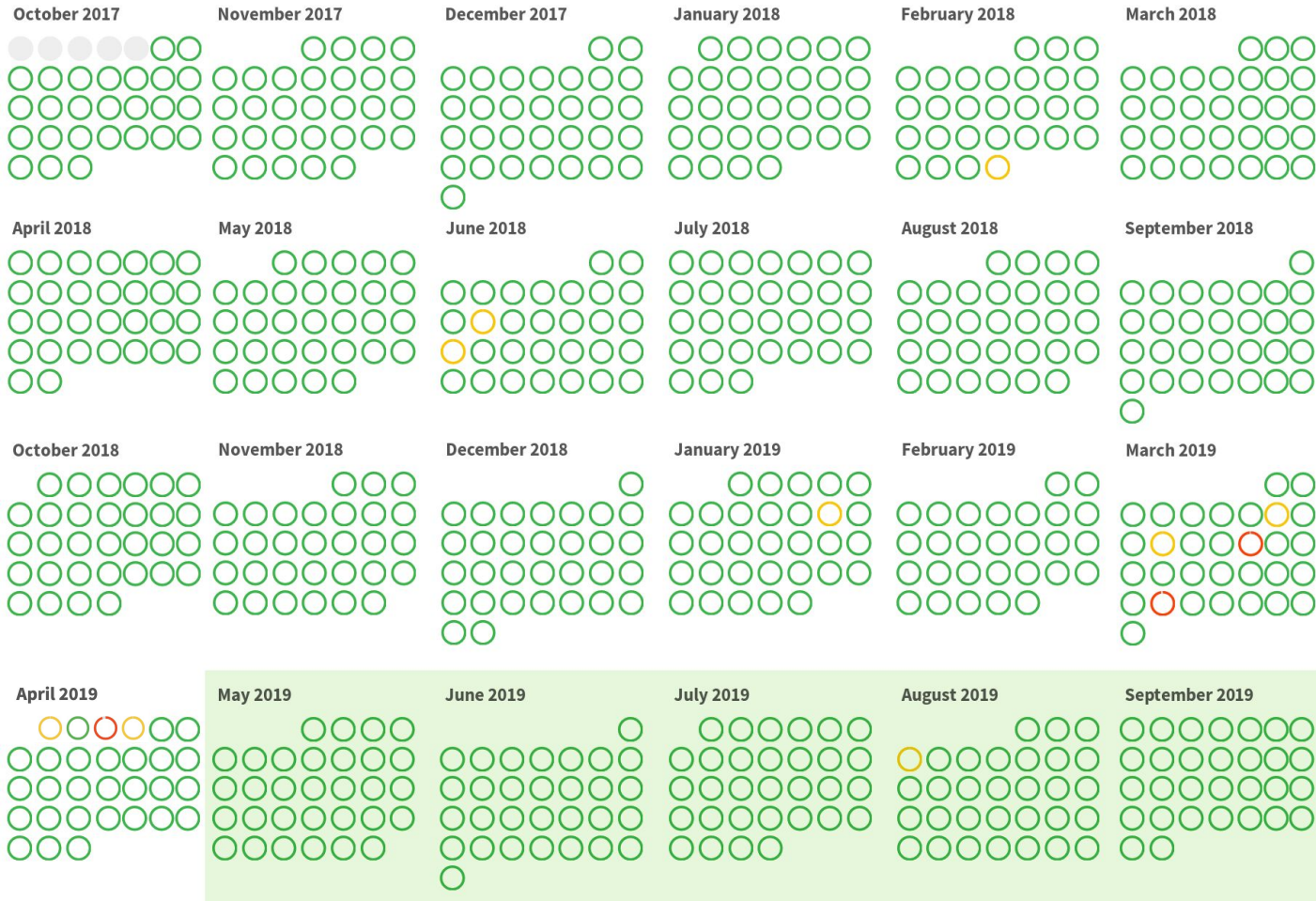


Used an intermediate provider for most sites

# Historical reliability

**Total Uptime: 99.99%**

Pantheon has met and exceeded our expectations. There have been some isolated outages, but we've worked with Pantheon to resolve the root of the problems that caused them.



**New hosting**

# PHP Upgrade

5.3 ⇒ 5.6 ⇒ **7.3**

As of September 13, all Digital Deployment sites are running on PHP 7.3.

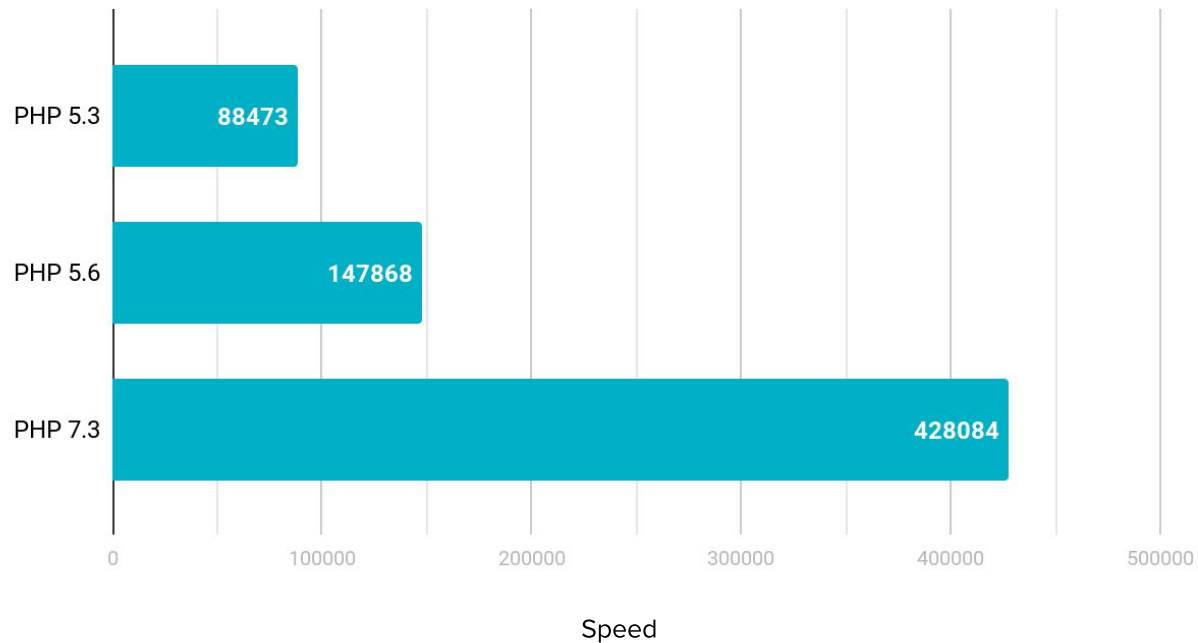
Why it matters to you: More stable. Faster.

# PHP Upgrade

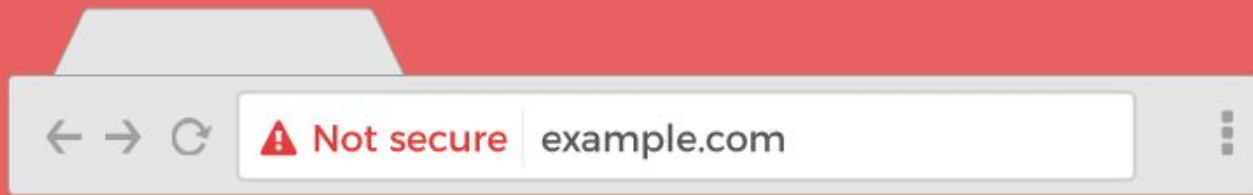
## 5x Faster

PHPbench score

(higher is better)



# Mandatory HTTPS & HSTS



It's 2019.

*Every* website should be served over HTTPS at all times.

# Mandatory HTTPS & HSTS

We're now enforcing HTTPS because:

1. It's considered best practice on the web.
2. It protects your users.
3. It improves page load performance.

Further reading:

<https://doesmysiteneedhttps.com/>

# Mandatory HTTPS & HSTS

FAQ:

*What's the difference between HTTPS and HSTS?*

HTTPS is the actual encryption for the connection. HSTS tells your browser that an encrypted connection is the *only* valid way to connect to your website, forever.

# Monitoring and alerting





# Monitoring and alerting

We're now collecting data every two minutes about the availability and performance of every URL that's pointed at our hosting infrastructure.

Example data points:

- Page load time
- URL redirect status
- Page content checks

# Monitoring and alerting

**Alert Manager** lets us know when something is wrong with varying levels of urgency and methods of contact.

262

data points per  
minute analyzed by  
Prometheus

# Mail deliverability

We've made *tons* of changes to ensure that when your site sends an email, it arrives at its destination and *not* in a spam filter somewhere.



Dashboard

Marketing NEW

Design Library

Templates

Stats

Activity

Validation NEW

Suppressions

Settings

Experiments

Search emails by:

[Advanced Search](#)

To email address



Dates

2019/09/06 - 2019/10/06



Clear

Search

STATUS	MESSAGE	LAST EVENT RECEIVED	OPENS	CLICKS
<span style="color: green;">●</span> Delivered	<b>To:</b> <a href="#">[redacted]@samsung.org</a> Form submission: Contact Us from <a href="#">[redacted]@samsung.org</a>	2019/10/06 5:19pm UTC-06:00	0	0
<span style="color: red;">●</span> Not Delivered	<b>To:</b> <a href="#">[redacted]@samsung.org</a> Form submission: Contact Us from <a href="#">[redacted]@samsung.org</a>	2019/10/06 5:19pm UTC-06:00	0	0
<span style="color: green;">●</span> Delivered	<b>To:</b> <a href="#">[redacted]@samsung.org</a> Form submission from: Faculty Bargaining Meeting & Lunche...	2019/10/06 5:18pm UTC-06:00	0	0
<span style="color: green;">●</span> Delivered	<b>To:</b> <a href="#">[redacted]@samsung.org</a> Confirmation: Your child's absence has been submitted	2019/10/06 5:18pm UTC-06:00	0	0






## Email Information

Close

### Details

To	customer@customer.com
From	customer@customer.com
Subject	Form submission: Contact Us from <a href="#">Customer ID 123</a>
<a href="#">More Details</a>	

### Event History

 Received by SendGrid	
 Processed	2019/10/06 5:19pm UTC-06:00 >
 Received by <a href="#">customer@customer.com</a>	
 Delivered	2019/10/06 5:19pm UTC-06:00 >
 Received by <a href="#">customer@customer.com</a>	





## Email Information

Close

### Details

To	customer@customer.com
From	customer@customer.com
Subject	Form submission: Contact Us from <a href="#">Customer ID 123</a>
<a href="#">More Details</a>	

### Event History

 Received by SendGrid	
 Dropped	2019/10/06 5:19pm UTC-06:00 ▾
This email was not sent because the email address previously bounced.	
If you believe they should receive this type of email in the future, remove them from the <a href="#">Bounces</a> suppression group. <a href="#">Learn more.</a>	
 Received by <a href="#">customer@customer.com</a>	
 Received by <a href="#">customer@customer.com</a>	

# Mail deliverability

As part of the migration, we asked you to add an SPF record to your domain if you didn't have one already. More on this later, but this was essential to many of the deliverability improvements.

# SSO for DD Employees

Previously, we had an individual admin account on every website that Digital Deployment employees were able to use for supporting you.



# SSO for DD Employees

Now, we have a single sign-on solution in place that allows us to lock accounts and enforce two factor authentication.

# SSO for DD Employees

Every DD employee was issued a Titan Security Key to secure their accounts. This is the same device that Google trusts for their employee access.





# New features and bugfixes



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# Editing Options

Improving your website administrative  
experience

## PROBLEM DETAILS

“How do I link an image?”

Needed an elegant way to link images.

Workarounds would work unpredictably when blasted and wouldn't work in the teaser.


Added the ability to **turn images into hyperlinks** on the Images tab.

## FEATURE DETAILS

### Images

1 image

- Custom URL  
Automatic alias
- Comment settings  
Disabled
- Bundled content
- Related links
- File attachments
- Calendar dates
- Video & Multimedia
- Access  
Everyone (default)
- Contact info
- Display settings  
Include teaser content in full view



[image:816]

**Alt text:**

For users with a visual impairment, and other situations in which the image cannot be displayed. Leave empty for images that are decorative or don't convey any new information.

**Link to a URL:**

- Post 773 -- Contact us
- Post 870 -- Contact Us
- Term Landing Page 159 -- Contact

Remove Replace

## PROBLEM DETAILS

File management was in a different place than where people needed it—directly in the post.

The same file might be uploaded more than a few times to different areas, and admins might not be aware of other pages being changed.

Added the ability to **replace a file** on the File Attachments tab (instead of doing this via the File Manager), and added **links to all posts** where a file is being used.

## FEATURE DETAILS

A vertical list of settings categories. The 'File attachments' category is highlighted with a dark blue background and a paperclip icon. It shows '2 attachments'. Other categories include Images, Custom URL, Comment settings, Bundled content, Related links, Calendar dates, Video & Multimedia, Access, and Commerce.

- Images
- Custom URL  
Automatic alias
- Comment settings  
Disabled
- Bundled content
- Related links
- File attachments**  
2 attachments
- Calendar dates
- Video & Multimedia
- Access  
Everyone (default)
- Commerce

A card for a PDF file. The title is '2016-2018\_phg\_report\_final.pdf' with a file ID of [file:3914]. Below the title is the size '412.19 KB' and the type 'application/pdf'. A text input field contains the title '2016-2018 Public Health Goals Report'. Below the input are two buttons: 'Remove from this post' and 'Replace on all posts'. Below the buttons is the text 'Also used on:' followed by a list item: 'Notice of Public Hearing for Sky Canyon Sewer Main Extension Project'. Arrows point from the 'Replace on all posts' button and the list item to the right.

2016-2018\_phg\_report\_final.pdf [file:3914]  
412.19 KB application/pdf  
2016-2018 Public Health Goals Report  
Remove from this post Replace on all posts  
Also used on:  
• Notice of Public Hearing for Sky Canyon Sewer Main Extension Project

A card for a PDF file. The title is 'Public-Hearing-Agenda-8-22-2019.pdf' with a file ID of [file:4392]. Below the title is the size '1.04 MB' and the type 'application/pdf'. A text input field contains the title 'Hearing Agenda'. Below the input are two buttons: 'Remove' and 'Replace'. An arrow points from the 'Replace' button to the right.

Public-Hearing-Agenda-8-22-2019.pdf [file:4392]  
1.04 MB application/pdf  
Hearing Agenda  
Remove Replace



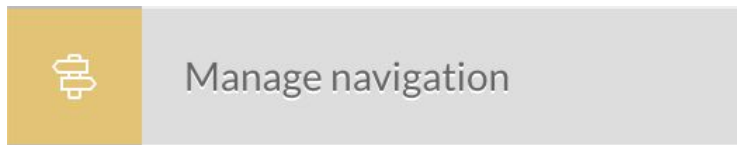
## PROBLEM DETAILS

Cloning a navigation term in a particular area (say, in an intranet or under a homepage) would require selecting all the same properties.













Many admins were accidentally creating terms that were not access controlled within access-controlled areas.


# FEATURE DETAILS

Added the ability to **clone navigation terms** and all nav term settings



Show depth:  All levels  1  2  3

Name	Operations
 <a href="#">Home</a> 	<a href="#">edit</a>   <a href="#">clone</a>
 <a href="#">Home: Featured</a> 	<a href="#">edit</a>   <a href="#">clone</a>
 <a href="#">Home: News</a> 	<a href="#">edit</a>   <a href="#">clone</a>
 <a href="#">Home: Testimonials</a> 	<a href="#">edit</a>   <a href="#">clone</a>
 <a href="#">Home: Clients</a> 	<a href="#">edit</a>   <a href="#">clone</a>
 <a href="#">Home: Browse Industries</a> 	<a href="#">edit</a>   <a href="#">clone</a>

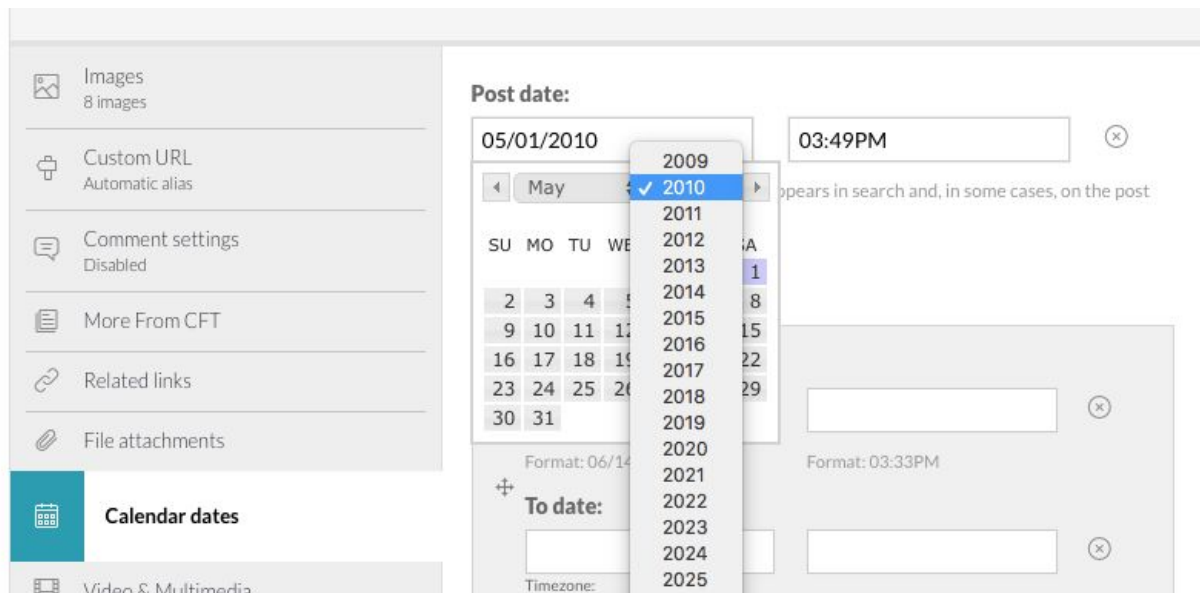


## PROBLEM DETAILS

Couldn't select dates before 2009, making it hard to put up archived content.

# FEATURE DETAILS

Added the ability to select **Calendar Dates** more than 10 years out (past or future).



# Webforms

Simplifying and improving existing  
functionality

## PROBLEM DETAILS

Too many choices for users on the webform download page.

Certain combinations wouldn't work with certain types of computers, versions of Microsoft Office.

# FEATURE DETAILS

## GRADUATE STUDENT RETREAT 2019

View Edit Webform Results Revisions Poll Behaviors Clone Campaigns

Submissions Analysis Table **Download** Clear

Export format:

Delimited text file

Tab

Used in the CSV/TSV file when downloading results. Using tabs in the export is the most reliable method for preserving non-latin characters. You may want to change this to another character depending on the program with which you anticipate importing results.

▶ Select list options

▶ Included export components

▼ Download range options

All submissions

Only new submissions since your last download (Last downloaded: never)

Submissions by number from  and to

Submissions by date from  and to

Download submissions

Simplified the webform result download page and the related access control options.

Simplified the webform result download page and the related access control options.

## FEATURE DETAILS

### GRADUATE STUDENT RETREAT 2019

View Edit Webform Results Revisions Poll Behaviors Clone Campaigns

Submissions Analysis Table **Download** Clear

▶ Select list options

▶ Included export components

▼ Download range options

- All submissions
- Only new submissions since your last download (Last downloaded: never)
- Submissions by number from  and to
- Submissions by date from  and to

Download submissions



## PROBLEM DETAILS

The spam protection “CAPTCHA” would appear on every page of a multi-page form

# FEATURE DETAILS



## Employment Application

Thank you for applying for employment with Stanford Youth Solutions. You have applied to work at a very special place! A place where our employees believe strongly in our Mission: "Inspiring sustainable change for young people and their families and empowering them to solve serious challenges together." A place that puts the needs of our children and families who we serve above all else...a place where our programs actually help children and families thrive in meaningful ways...a place where personal accountability is essential...and a place where we take the time and effort to recognize and celebrate the contributions that our employees make to our Mission.

**Initials: \***

I have read this opening statement and wish to submit my application for employment.

The information you have entered is correct.

6485 »

If you are not a machine, you need to click the image and keep the site secure.

Next Page >

Multi-page webforms now only display the CAPTCHA on the last page (instead of all pages).

# Email and eblasts

Improved delivery and functionality

## PROBLEM DETAILS

First, you couldn't add multiple email recipients to a form.

Then, when we added that functionality (via comma separation) it would still fire off an email to each individual person, making it impossible to reply-all.


Added the ability to **CC people on webform notifications** (instead of sending separate emails), allowing a meaningful reply-all behavior.

## FEATURE DETAILS

### Edit e-mail settings

E-mail to address:

Custom:

Component:  

Added the ability to **CC people on webform notifications** (instead of sending separate emails), allowing a meaningful reply-all behavior.

## FEATURE DETAILS



**Jennifer Smith** via sendgrid.net

Oct 4, 2019, 4:32 PM (2 days ago)



to me, heather, steph ▾



The screenshot shows an email notification with a dark blue header and a teal bar. The header contains the logo and name 'DIGITAL DEPLOYMENT'. The teal bar shows the date and time '10/04/2019 - 4:32pm' and a link 'Digital Deployment »'. The main body of the email is white and contains the following text:

WEBFORM SUBMISSION

Submitted by user

Your first name:  
Jennifer

Your last name:  
Smith

Added the ability to **CC people on webform notifications** (instead of sending separate emails), allowing a meaningful reply-all behavior.

## FEATURE DETAILS



From Mac Clemmens <mac@digitaldeployment.com>

To jennifer@digitaldeployment.com

Cc Steph Bradley (digitaldeployment.com) Heather King (digitaldeployment.com)

Templates Documents Meetings Snippets

Dear Jennifer,

Thank you for contacting us!

Best Regards,  
Mac Clemmens

[www.digitaldeployment.com](http://www.digitaldeployment.com)

Digital Deployment, Inc.

2321 P Street, First Floor, Sacramento, CA 95816

+1 (916) 238-1800 office +1 (916) 238-1802 direct / cell

## PROBLEM DETAILS

Some webform submissions would go into spam or quarantine.

- 95% of spam cases were due to customization of the “From” address.



## PROBLEM DETAILS

- Changing the “From:” address can be very useful to allow for easy replies
- But email servers are suspicious of email claiming to come from within the organization.
- And some servers block email from domains that do not explicitly authorize sending.

# OUR SOLUTION TO EMAIL DELIVERY

1

Standardize all “From” addresses to come from the website’s default email address.

e.g. **website@ca.gov**

2

Add the sender’s name when applicable, to show in the name portion.

e.g. **Jen Smith**  
<**website@ca.gov**>

3

Set the reply-to header to make sure the recipient can easily reply.

e.g. **Jen Smith**  
<**website@ca.gov**>

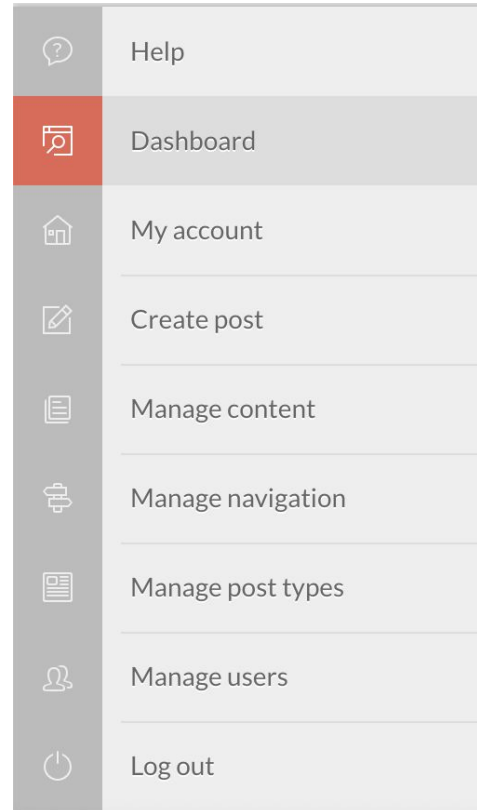
Reply-to: **jen@gmail.com**

# OUR SOLUTION TO EMAIL DELIVERY

## 4

Set up SPF records to explicitly allow [spf.protection.digitaldeployment.com](https://spf.protection.digitaldeployment.com) to send email on behalf of the organization.

Set up full DKIM and a dedicated IP through SendGrid.



# OUR SOLUTION TO EMAIL DELIVERY

## Email delivery



Your DNS records are configured correctly



### SPF Record for csac.ca.gov

Type	Detected value	Required value	Status
TXT	v=spf1 include:_spf.google.com include:email.freshdesk.com include:spf.protection.digitaldeployment.com -all	v=spf1 include:_spf.google.com include:email.freshdesk.com include:spf.protection.digitaldeployment.com -all	Correct value detected

# HOW SPF WORKS

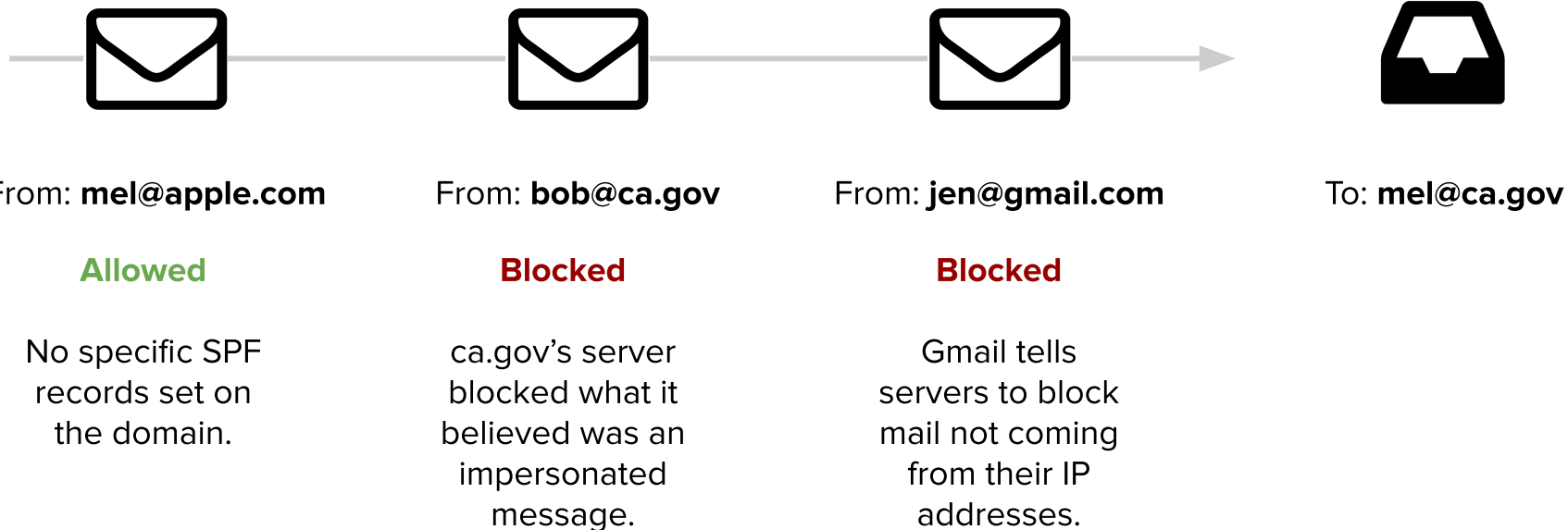
1. The receiving email server **ca.gov** looks at the domain that the email is coming from.

jen@gmail.com

2. It checks with that domain to see what senders are authorized by looking at their SPF records.
3. If gmail.com doesn't authorize Digital Deployment, ca.gov's mail server will treat the message as spam.



# ORIGINAL CONFIGURATION



# NEW CONFIGURATION



ca.gov allows spf.protection.digitaldeployment.com which allows all messages to come through.

Many small improvements related to outgoing email deliverability.

## FEATURE DETAILS

- Upgraded to the latest version of the MailChimp API to improve scheduled campaign and group synchronization.
- Changed in-product wording from Mailchimp “List ID” to “Audience ID” to reflect changes in Mailchimp’s system.



# Videos

Access control and fullscreen support

Added the ability  
to embed  
access-controlled  
Vimeo videos.

# FEATURE DETAILS

## Privacy

Choose who can (or can't) see your video.

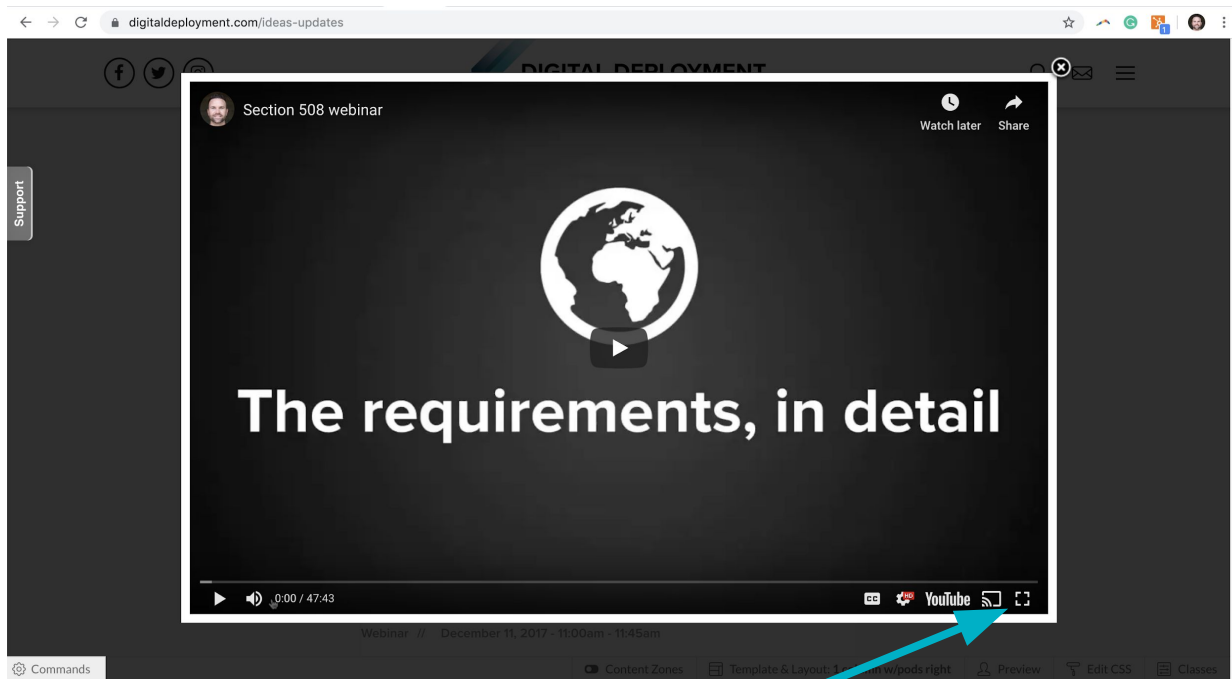
Who can watch? [UPGRADE](#)

People with the password ▼

- Anyone
- Only me
- People I follow
- People I choose
- People with the password
- People with the private link [UPGRADE](#)
- Hide this video from vimeo.com [UPGRADE](#)

# FEATURE DETAILS

Added fullscreen capability on embedded YouTube videos.



# Accessibility and ADA Compliance

To help with WCAG 2.1 AA & Section 508

Added various accessibility enhancements to help comply with California's **AB434** (went into effect July 1 affecting all public institutions), **WCAG 2.1 AA**, and **Section 508**.

## FEATURE DETAILS

- Enhanced accordions and tabs to be easier for users with screen readers to use.
- Added ARIA labels and fixed some form labels on common elements.
- Improved the ADA accessibility of webforms by updating HTML5 validation on checkboxes.

Page elements now have additional information for screen readers.

**DIGITAL DEPLOYMENT**

## Ideas & Updates

We've been shaping the way organizations communicate for over 12 years. Enjoy a few insights and general updates from our team.

**div#tabs-button\_0-2.tab.tab-2.tab-pt167.active** 135.89 x 41

Client Updates **Staff Updates** Webinars Articles

Posts Pro Tips All

Staff Update // September 11, 2019 // Office Shenanigans

### Congratulations on 15 years!

Mac founded Digital Deployment in his

Content Zones | Template & Layout: 1 column w/pods right | Preview | Edit CSS

Performance | Memory | Application | Security | Audits

```
role="tab" aria-selected="true" id="tabs-button_0-2" tabindex="0" aria-controls="node-1177-  
el node-1095-teaser-tabpanel node-1093-teaser-tabpanel node-1012-teaser-tabpanel node-1001-  
el node-815-teaser-tabpanel node-816-teaser-tabpanel node-812-teaser-tabpanel node-810-  
l"> == $0
```

Styles | Computed | Event Listeners | DOM Breakp  
Filter  
element.style {

**Training request**  
Schedule a remote or on-site training for your organization

# Service Level Agreement

Unlike other website development companies who conclude their partnership at the website at launch, Digital Deployment is unique in that we maintain ongoing relationships with every client we produce a site for.

## Hosting

An enterprise high-availability hosting environment consisting of unlimited storage, off-site backups, 24/7 monitoring [more »](#)

## Security

Constant monitoring and immediate patching of any detected vulnerability or malicious script

## Upgrades

Major new features such as SSL, the latest enhancements and bugfixes

## Support

Timely and comprehensive support for any issues you encounter with your site.

## Training

Help train new staff members or get an quarterly refresher and review, available in-person or remotely.

## Site reviews

In-depth analysis of your site, fit-and-finish, content quality, and help with any problem sections [example »](#)

## Consulting

Strategic support for your organization's broader goals, including redesigns

## Accessibility

Helping you meet evolving standards from Section 508 to WCAG 2.1 AA

## Insurance

\$2,000,000+ of liability coverage for data loss, theft, and security issues

## Digital Deployment's Accessibility Guarantee

# WE WILL ASSIST YOU WITH ANY ACCESSIBILITY ISSUE

- If a user reports an accessibility problem
- If you receive a scan result that shows issues with your site

Remember that accessibility is a ongoing commitment, not a certification.

See our [accessibility webinar](#) on the topic, especially if you're a public entity.

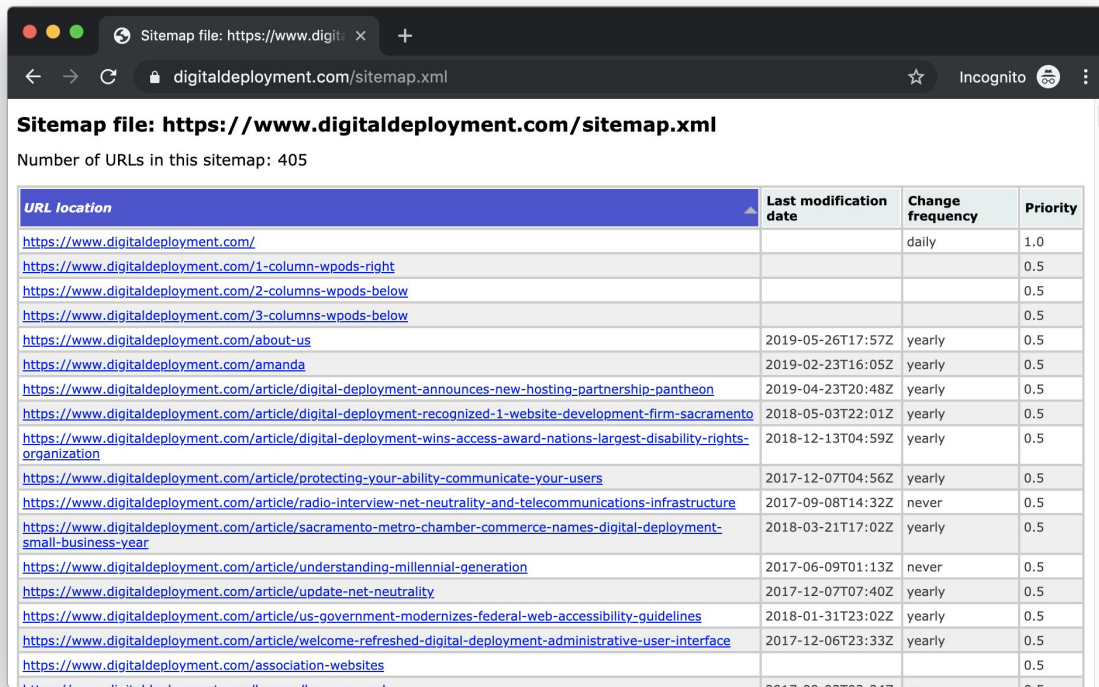


# SEO and search

Improving your Search Engine  
Optimization

# FEATURE DETAILS

Improved SEO (Search Engine Optimization) by installing and updating the **Google XML Sitemap URLs** to use **HTTPS** and link to secure versions of pages.



Sitemap file: <https://www.digitaldeployment.com/sitemap.xml>

Number of URLs in this sitemap: 405

URL location	Last modification date	Change frequency	Priority
<a href="https://www.digitaldeployment.com/">https://www.digitaldeployment.com/</a>		daily	1.0
<a href="https://www.digitaldeployment.com/1-column-wpods-right">https://www.digitaldeployment.com/1-column-wpods-right</a>			0.5
<a href="https://www.digitaldeployment.com/2-columns-wpods-below">https://www.digitaldeployment.com/2-columns-wpods-below</a>			0.5
<a href="https://www.digitaldeployment.com/3-columns-wpods-below">https://www.digitaldeployment.com/3-columns-wpods-below</a>			0.5
<a href="https://www.digitaldeployment.com/about-us">https://www.digitaldeployment.com/about-us</a>	2019-05-26T17:57Z	yearly	0.5
<a href="https://www.digitaldeployment.com/amanda">https://www.digitaldeployment.com/amanda</a>	2019-02-23T16:05Z	yearly	0.5
<a href="https://www.digitaldeployment.com/article/digital-deployment-announces-new-hosting-partnership-pantheon">https://www.digitaldeployment.com/article/digital-deployment-announces-new-hosting-partnership-pantheon</a>	2019-04-23T20:48Z	yearly	0.5
<a href="https://www.digitaldeployment.com/article/digital-deployment-recognized-1-website-development-firm-sacramento-organization">https://www.digitaldeployment.com/article/digital-deployment-recognized-1-website-development-firm-sacramento-organization</a>	2018-05-03T22:01Z	yearly	0.5
<a href="https://www.digitaldeployment.com/article/digital-deployment-wins-access-award-nations-largest-disability-rights-organization">https://www.digitaldeployment.com/article/digital-deployment-wins-access-award-nations-largest-disability-rights-organization</a>	2018-12-13T04:59Z	yearly	0.5
<a href="https://www.digitaldeployment.com/article/protecting-your-ability-communicate-your-users">https://www.digitaldeployment.com/article/protecting-your-ability-communicate-your-users</a>	2017-12-07T04:56Z	yearly	0.5
<a href="https://www.digitaldeployment.com/article/radio-interview-net-neutrality-and-telecommunications-infrastructure">https://www.digitaldeployment.com/article/radio-interview-net-neutrality-and-telecommunications-infrastructure</a>	2017-09-08T14:32Z	never	0.5
<a href="https://www.digitaldeployment.com/article/sacramento-metro-chamber-commerce-names-digital-deployment-small-business-year">https://www.digitaldeployment.com/article/sacramento-metro-chamber-commerce-names-digital-deployment-small-business-year</a>	2018-03-21T17:02Z	yearly	0.5
<a href="https://www.digitaldeployment.com/article/understanding-millennial-generation">https://www.digitaldeployment.com/article/understanding-millennial-generation</a>	2017-06-09T01:13Z	never	0.5
<a href="https://www.digitaldeployment.com/article/update-net-neutrality">https://www.digitaldeployment.com/article/update-net-neutrality</a>	2017-12-07T07:40Z	yearly	0.5
<a href="https://www.digitaldeployment.com/article/us-government-modernizes-federal-web-accessibility-guidelines">https://www.digitaldeployment.com/article/us-government-modernizes-federal-web-accessibility-guidelines</a>	2018-01-31T23:02Z	yearly	0.5
<a href="https://www.digitaldeployment.com/article/welcome-refreshed-digital-deployment-administrative-user-interface">https://www.digitaldeployment.com/article/welcome-refreshed-digital-deployment-administrative-user-interface</a>	2017-12-06T23:33Z	yearly	0.5
<a href="https://www.digitaldeployment.com/association-websites">https://www.digitaldeployment.com/association-websites</a>			0.5
<a href="https://www.digitaldeployment.com/association-websites">https://www.digitaldeployment.com/association-websites</a>	2017-09-03T03:34Z	never	0.5

## PROBLEM DETAILS

The site's login page would get indexed in Google search, potentially confusing users.

Google was ignoring robots.txt and other methods to remove the page.



acera



All

Maps

Shopping

News

Videos

More

Settings

Tools

About 17,500,000 results (0.42 seconds)

## ACERA

<https://www.acera.org/> ▼

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[www.acera.org/user](https://www.acera.org/user)

## FEATURE DETAILS

Added a robots blocker to the Drupal login page to prevent the login page from showing up in search results.

Also added restrictions to prevent crawlers from indexing dev and test environments.

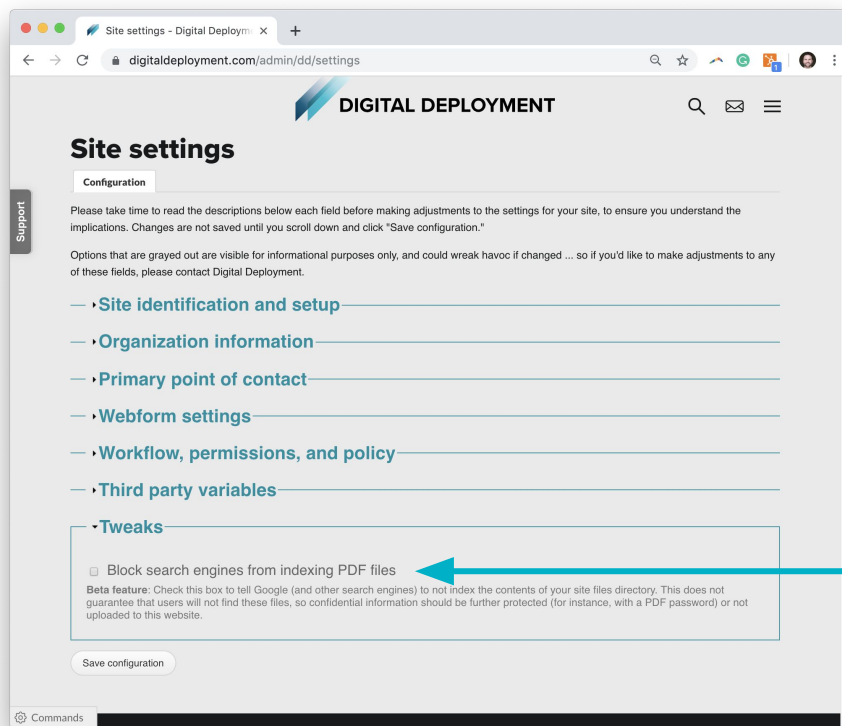
## PROBLEM DETAILS

In two recent cases, search engines indexed a file that was attached to access-controlled content.

Important note: posts are access-controlled but files are not. They can be accessed by their download link. It is not feasible for someone to guess the link, and the link must be posted or submitted to Google via a browser plugin for it to find and index the attached files.

# FEATURE DETAILS

Added an option to exclude the entire files directory from search engine results.



Added an option to exclude the entire files directory from search engine results.

## FEATURE DETAILS

### ▼ Tweaks

- Block search engines from indexing PDF files

**Beta feature:** Check this box to tell Google (and other search engines) to not index the contents of your site files directory. This does not guarantee that users will not find these files, so confidential information should be further protected (for instance, with a PDF password) or not uploaded to this website.



Added an additional reminder on access-controlled posts

## FEATURE DETAILS

The image shows a settings menu on the left with the following items:

- Images
- Custom URL  
Automatic alias
- Comment settings  
Disabled
- Bundled content
- Related links
- File attachments** (highlighted)
- Calendar dates
- Video & Multimedia  
1 video
- Access  
Only administrators and editors
- Contact info
- Display settings  
Include teaser content in full view

Below the menu are two identical panels, each containing:

[Upload](#) [File browser](#) [Remote URL](#)

[Add files...](#)

At the bottom right of the panels is a button: [Add another item](#)

Below the panels is a warning message:

Warning: do not upload personally identifiable, HIPAA, or PCI-protected information. It is possible, however unlikely, that site user might share the attachment URL, or that other users might post the attachment URL on another websites for search engines to index. For maximum protection, password-protect confidential attachments (e.g. using the PDF protection feature) and supply the password to the intended users.

 **New reminder on access-controlled posts.**

# Misc. enhancements

Speed, usability, and other improvements

# FEATURE DETAILS

Improved the file browser speed (up to a 10x increase), especially on sites with a large number of files.

## Manage content

Manage content   Advanced   Manage comments   **File browser**   Manage files   Pop-up notifications

Upload   Thumbnails   Delete   Resize

Navigation	File name	Size	Width	Height	Date
<root>	1280px-united_way_logo.svg_.png	74.8 KB	1280	547	06/27/2019 - 4:12pm
file-attachments	16114990_10105170538431363_7835564696761151757_	83.98 KB	960	583	06/27/2019 - 4:12pm
imagecache	18950935_10213745329293553_3360597303766019900_	100.03 KB	960	640	06/27/2019 - 4:12pm
imagefield_thumbs	18950935_10213745329293553_3360597303766019900_	100.03 KB	960	640	06/27/2019 - 4:12pm
admin-uploads					
remote_images	2000px-logo_mazda_raceway_laguna_seca.svg_.png	113.75 KB	2000	934	06/27/2019 - 4:12pm
main-images	2018-09-27_1650.png	255.05 KB	1854	1230	06/27/2019 - 4:12pm
frequent-images	2018-09-27_1651.png	256.13 KB	1502	1182	06/27/2019 - 4:12pm
slideshow-images	2018-09-27_1655.png	223.21 KB	1500	824	06/27/2019 - 4:12pm
misc	2019-09-24_1112.png	20.39 KB	336	270	09/24/2019 - 11:26am
	387 files using 466.54 MB of unlimited quota 700754824734232_	339.2 KB	2048	1536	06/27/2019 - 4:12pm



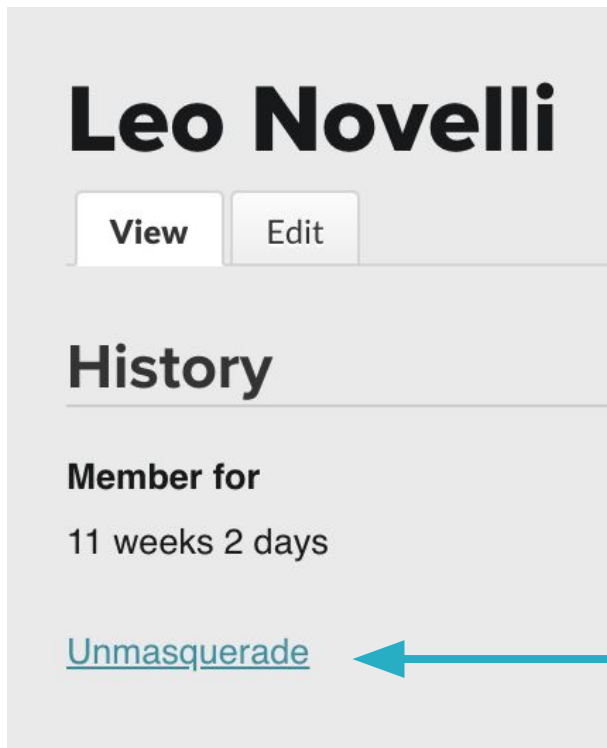
# FEATURE DETAILS

Added a way to masquerade as a user and then switch back to your original account without logging out and back in.

The screenshot displays a user management interface. At the top, there is a header bar with an orange square containing a white user icon on the left and the text 'Manage users' on the right. Below this, a user profile card is shown for 'Leo Novelli'. The name 'Leo Novelli' is in large, bold black font. Underneath the name are three buttons: 'View', 'Edit', and 'Devel'. Below the buttons is a section titled 'History' in bold black font. Under 'History', it says 'Member for' followed by '11 weeks 2 days'. At the bottom of the profile card, there is a blue underlined link that says 'Masquerade as Leo Novelli'. A blue arrow points from the right side of the image towards this link.

## FEATURE DETAILS

Added a way to masquerade as a user and then switch back to your original account without logging out and back in.



The image shows a user profile card for 'Leo Novelli'. At the top, the name 'Leo Novelli' is displayed in a large, bold, black font. Below the name are two buttons: 'View' and 'Edit', both in a light gray box with rounded corners. Underneath the buttons is a section titled 'History' in a bold, black font. Below the 'History' title, the text 'Member for 11 weeks 2 days' is displayed. At the bottom of the card, there is a link labeled 'Unmasquerade' in a blue, underlined font. A blue arrow points from the right towards the 'Unmasquerade' link, and the text 'new!' is placed to the right of the arrow.

[Unmasquerade](#)

new!

## PROBLEM DETAILS

Sometimes an organization would want to designate a piece of content as a template to clone.

Users would accidentally edit and publish the template itself.

# FEATURE DETAILS

Added a way to designate specific nodes as template posts.

(requires activation)

## Manage content

Manage content

Advanced

Manage comments

File browser

Manage files

Pop-up notifications

**Node templates**

There are no Node templates yet. Designate a node as template by clicking [New template](#).



## Manage content

Manage content

Advanced

Manage comments

File browser

Manage files

Pop-up notifications

Node templates

Select a node: \*

costum

Post 1019 -- 2017 DD Halloween Costume Contest

Description:

This is a template for press releases.

Short description of a node template.

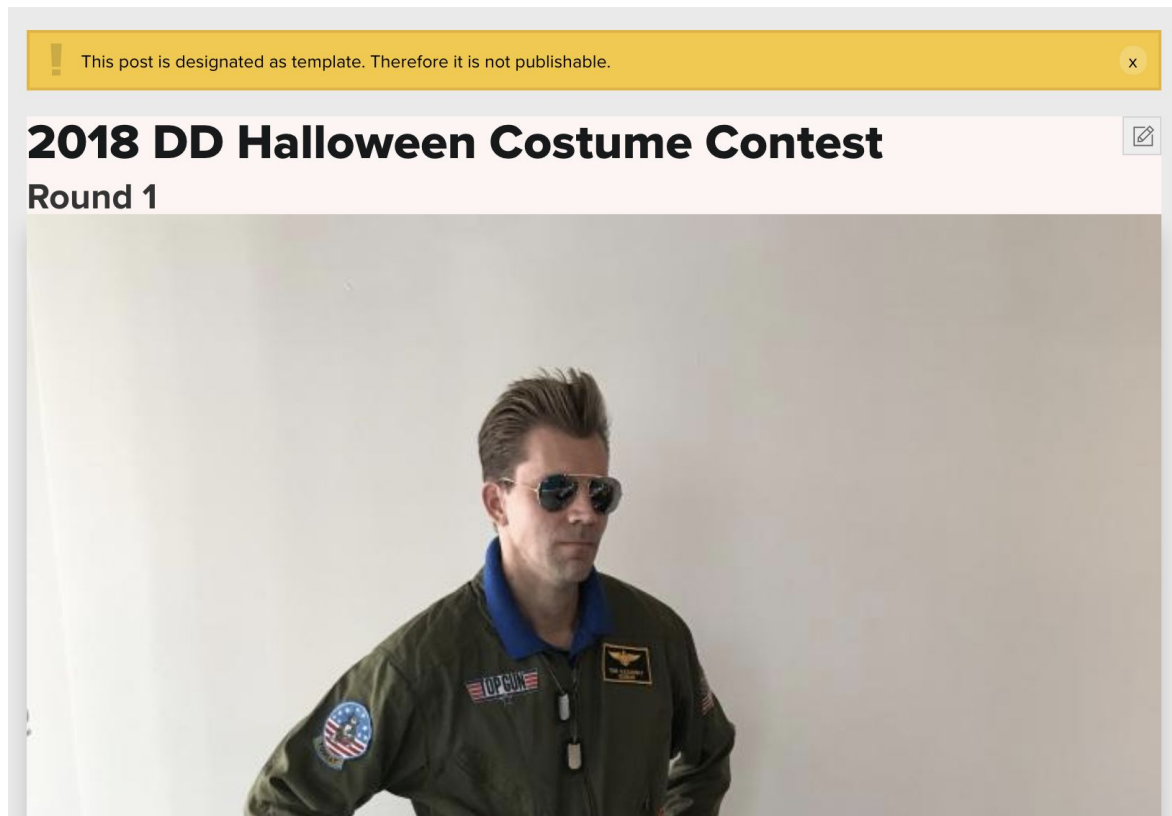
Submit

Cancel

# FEATURE DETAILS

Added a way to designate specific nodes as template posts.

(requires activation)







This post is designated as template. Therefore it is not publishable.



## RFP Post Template



Open the flyout menu and choose "Clone this post."

Department	Construction
Category	Open Bid
Publication/Issue Date	MM/DD/YYYY H:MM AM/PM
Close Date	MM/DD/YYYY H:MM AM/PM

Refer to the Notice Inviting Bid or Addenda for Important Dates

### ORIGINAL BID DOCUMENTS

Copy/Paste File No. Here *(Delete this text if file is not available at time of publishing.)* Copy/Paste File No. Here  
*(Delete this text if file is not available at time of publishing.)*

### THIS ITEM APPEARS IN

Construction Bid Opportunities

## Additional features and functionality

# FEATURE DETAILS

- Added a warning when editing the **default 404 page**.
- Created a new **calendar module with additional options** (contact us to implement this on your site.)
- Added new redirect behaviors so all **secondary domains redirect to the default domain** by default.
- Added an option to **disable web browsers' autocomplete functionality** for the user login forms.
- Removed all references to **Google+**.
- Clarified the wording on the **file replacement description**.
- Improved the display of **tweeted posts**.
- Increased the character limit for information in the **Contact Information fields**.

# FEATURE DETAILS

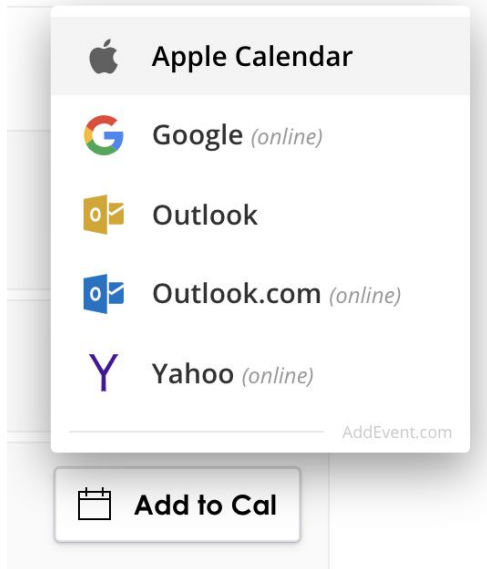
Created a new calendar module with additional options

The screenshot displays the UC Davis Graduate School of Management website. At the top, the logo and name are visible, along with navigation icons for menu, search, and calendar. A 'Map & Locations' link and a phone number '(530) 752-1001' are also present. Below the header, there is a filter bar with buttons for 'All', 'Entrepreneurship Event', 'Admissions', 'Career Development', 'Deadline', 'GSM Community Event', and 'MBA Fair'. The 'Admissions' button is highlighted in yellow. Below the filter bar, there are options for 'Calendar View', 'List View', and 'iCal Feed'. The main content area shows a calendar for October with five events listed, each with an 'Add to Cal' and 'Read more' button.

Date	Event Title	Event Description	Buttons
OCTOBER 5	WORKSHOP: Global Problem-Solving Using Design Thin...		<a href="#">Add to Cal</a> <a href="#">Read more</a>
OCTOBER 7	Story of a Global Entrepreneur	Dhairya Pujara's Journey to Ycenter	<a href="#">Add to Cal</a> <a href="#">Read more</a>
OCTOBER 10	Meet with Admissions at the USC Graduate and Professio...	Learn about the UC Davis MBA, MSBA and MPAc programs	<a href="#">Add to Cal</a> <a href="#">Read more</a>
OCTOBER 10	Point B Info Session	2310 Gallagher Hall	<a href="#">Add to Cal</a> <a href="#">Read more</a>
OCTOBER 16	MSBA Application Deadline – Round 1		<a href="#">Add to Cal</a> <a href="#">Read more</a>

## FEATURE DETAILS

Created a new calendar module with additional options

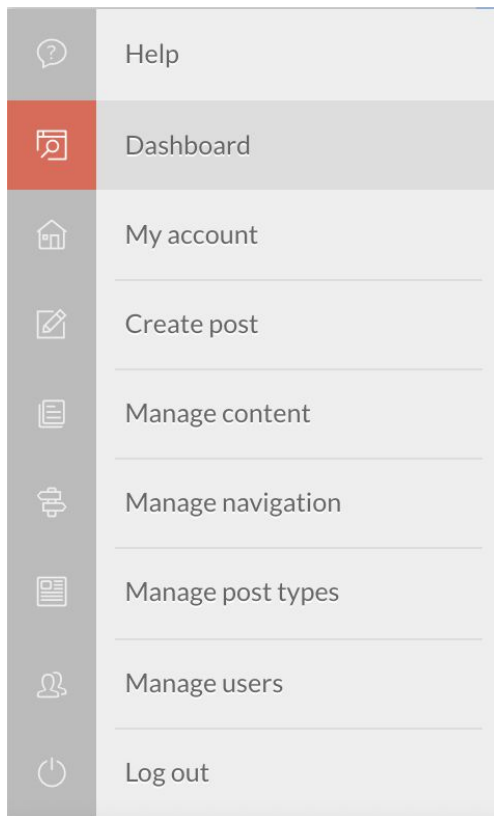


# Site Dashboard

A more convenient place to manage  
critical site information

## FEATURE DETAILS

Added a site dashboard (accessible by system admins).



Added DNS & SPF settings and status for each domain related to the site.

# FEATURE DETAILS

## Dashboard

Welcome! Domain and DNS information for your site can be found below.

Over time, this dashboard will grow to contain additional backend information about your site—we'll keep you posted with updates.

Domains & DNS

Environments

Redirects

### Domains & DNS

If you have an IT department that has set up internal DNS settings, **please update the internal settings as well**. This tool will only help you confirm the status of public records.

#### Primary domain



Your DNS records are configured correctly



#### ca-ilg.org

Type	Detected value	Required value	Status
A	23.185.0.3	23.185.0.3	Correct value detected

#### www.ca-ilg.org

Type	Detected value	Required value	Status
A	23.185.0.3	23.185.0.3	Correct value detected

Added an “environments” tab with a test site link where short-term content experiments can be made on a non-live site.

## FEATURE DETAILS

Switch environments

**Dashboard**

Welcome! Domain and DNS information for your site can be found below.

Over time, this dashboard will grow to contain additional backend information about your site—we'll keep you posted with updates.

Domains & DNS **Environments** Redirects

### Environments

**Live**

*This is the live environment of your website.*

<https://live-dd-2017redesign.pantheonsite.io>

**Test**

*This is the test environment where you can see upcoming changes, such as new features or bug fixes, before they go live.*

🔑 Username: digital 🔑 Password: deployment <https://digital:deployment@test-dd-2017redesign.pantheonsite.io>

**Dev**

*This is the dev environment where you can see features that are being actively developed. Put on your hard hat - things in here are under construction.*

🔑 Username: digital 🔑 Password: deployment <https://digital:deployment@dev-dd-2017redesign.pantheonsite.io>



Added an “environments” tab with a test site link where short-term content experiments can be made on a non-live site.

## FEATURE DETAILS

Test sites are helpful for experimenting with something (such as making a major change to a section.)

We may push a bugfix to a testing site for you to accept before pushing it live.

# FEATURE DETAILS

Added a “redirects” tab to control all of your domains and where they redirect.

UC DAVIS **GRADUATE SCHOOL OF MANAGEMENT** Redirects menu Q 📅

## Redirects

[gsm.ucdavis.edu](#)

### PRIMARY DOMAIN

No redirects are possible.

[nexus.ucdavis.edu](#)

Redirect Type:

Redirect to Page

Redirect Target:

[institute-for-innovation-ar](#)

Where would you like to redirect this domain?

[msba.ucdavis.edu](#)

Redirect Type:

Redirect to Page

Redirect Target:

[msba-masters-science-bi](#)

Where would you like to redirect this domain?

**Q&A**



**Thank You**